

Privacy Policy

Rules regarding the possession and use of personal data

Dear Miss/Mister,

This is to inform you that Legislative Decree no. 196 of June 30, 2003 ("Rules for the safeguard of personal data") protects individuals and others with regard to the possession and use of personal data.

In compliance with the above-mentioned law, your data will be used respecting the principles of correctness, legality and transparency, safeguarding your privacy and your rights.

Pursuant to art. 13 of Leg.Decr. no.196/2003, therefore, we communicate the following information:

- The data provided by you will be used in the performance of our booking services, to respond to requests of information or availability or to newsletter services via our website www.relaissantachiara.com (Hotel Relais Santa Chiara).
- The data will be handled by our computer system.
- Your data is necessary because without it we cannot make reservations for you, reply to requests of availability, submit the newsletter or provide other information. Refusal to communicate your data will therefore make it impossible to fulfill the contract or process the request.
- Your data will be communicated exclusively to the offices assigned to prepare the reservation contract or process your request. No other use will be made of your data.
- The organization in charge of handling your data is:

Hotel Relais Santa Chiara

Via Matteotti, 15

53037 San Gimignano (Siena)

Tel. +39 0577 940701

Fax +39 0577 942096

E-mail: rsc@rsc.it

At any time, you may exercise your rights towards the organization in charge of handling your data, pursuant to art. 7 of Leg.Decr. 196/2003, which for your convenience we print in full here below:

Legislative Decree no.196/2003

Art. 7 – Right of access to personal data and other rights

- **The interested party has the right to obtain confirmation** of the existence of personal data concerning him or her, even if not yet recorded, and their communication in an intelligible form.
- **The interested party has the right to be informed:**
 - a. of the origin of the personal data;
 - b. of the purpose and manner of their use;
 - c. of the logic applied to handling with electronic means;
 - d. of the identity of the organization and person responsible for handling personal data pursuant to article 5, clause 2;
 - e. of the persons or categories of persons to whom the personal data may be communicated or who may come into possession of them as designated agents in the territory of the country, their management or employees.

- **The interested party has the right to obtain:**

- a. updates, correction or, when interested, completion of the data;
- b. deletion, their transformation into anonymous form or blocking of data handled in violation of the law, including any not essential for the purpose for which they were given or subsequently used;
- c. confirmation that the operations described in a) and b) above have been brought to the attention, also as regards their content, of those to whom the data have been communicated or given, unless compliance with this rule is found to be impossible or would necessitate the use of means clearly disproportionate to the right safeguarded.

- **The interested party may refuse, wholly or in part:**

- a. for legitimate reasons to allow use of personal data, even if pertinent to the purpose for which they were collected;
- b. to allow the use of personal data for the purpose of distributing advertising material or direct sales or for market surveys or trade communications.

The English version of the Italian law Leg.Decr. no.196/2003 is reported here only with a descriptive purpose. For any legal aspect, the official text is the Italian one.